

Dear Mike,

I wish to again thank you for coming to our leadership and safety meeting on January 28, 2020. As you know we did not tell anyone about you in advance. I think the surprise of you walking in after being introduced was a great success. Then, when you first mentioned about being a survivor of the September 11, 2001 attacks you could have heard a pin drop in the room. Even before that revelation you had us all engaged and enthralled.

Your talk was about the most engaging one I have experienced. Of course, I heard you before and knew some of what you would say, but you went over and beyond my expectations. The stories you told about your life and the lessons about Safety, Trust, Teamwork, leadership and life in general resonated with me and everyone at the meeting. We will fondly remember you and your presentation for many years.

THUNDER DOG has been a great success here. Everyone who heard you speak wants a copy. It did not take long for us to run out of them.

You impressed our president who has asked me to send along his thanks for helping to make our entire meeting a success. He and I both will be referring you to others who can use your talents.

I hope we can work together again. I will look for opportunities within Bi-Con Services and I will keep you in mind for other safety and inspirational events. I wish you and Alamo well in your speaking travels.

Warm regards,

**Ric Lyons, MS, MBA**

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